



## Dept of Homeless Solutions & Equitable Communities Office of Homeless Solutions

## **Department of Homeless Solutions and Equitable Communities**

## Office of Homeless Solutions (HSEC-OHS) Program Reference Guide

Department of Homeless Solutions and Equitable Communities, Office of Homeless Solutions (HSEC-OHS) focuses on collaborative and coordinated outreach and case management services via multi-disciplinary partnerships to assist people experiencing or at risk of homelessness. In addition to providing direct services HSEC-OHS also works on planning, developing, and implementing programs that serve specialized populations of people experiencing or at risk of homelessness.

HSEC-OHS Direct Se	rvi	ces
HSEC-OHS Regional	✓	HSEC-OHS Regional Homeless Services are multi-disciplinary teams of outreach staff that connect
Homeless Services		individuals to self-sufficiency programs (CalFresh, CalWorks, MediCal, General Relief), social workers
		that provide case management and housing navigation, and two Licensed Mental Health Clinicians that
		provide clinical case management, as well as consultations to their peers.
	✓	These teams are the lead outreach entity in the Unincorporated areas of County and also partner with
		City jurisdictions' multi-disciplinary outreach teams, community partners, Caltrans, MTS, and North
		County Transit District to provide services countywide.
	✓	Referrals to connect to our team can be made by phone at 619-980-4168 or by email at HSEC-
		OHS@sdcounty.ca.gov
Housing and	✓	Services are provided Countywide. Referrals into program are made by HSEC-OHS Regional Homeless
Disability Advocacy		Services staff who identify clients that meet the program criteria.
Program (HDAP)	✓	Provides people who have a disability and are homeless or at risk of homelessness with case
		management, housing subsides, and benefit legal advocacy while they go through the process of
		seeking financial benefits from SSA or VA.
Regional Homeless	<b>√</b>	Services are provided Countywide. Referrals into program are made by HSEC-OHS Regional Homeless
Assistance Program		Services staff who identify clients that meet the program criteria.
(RHAP)	<b>√</b>	A scattered site hotel/motel program designed to provide emergency housing to people experiencing
		homelessness in unincorporated County.
	<b>√</b>	Services are provided to qualified individuals who are exiting RHAP.
Subsidy Program	<b>√</b>	Services are arranged by RHAP case managers.
	✓	Temporary rental assistance to people who are experiencing homelessness in unincorporated County.
Specialized Funding	<b>√</b>	Services are provided Countywide. Referrals into program are made by HSEC-OHS Regional Homeless
for Imminent		Services staff who identify clients that meet the program criteria.
Needs (SFIN)	<b>√</b>	Reduces immediate barriers to housing, help expedite housing placements, and increase housing
		stabilization for individuals and families experiencing homelessness or at risk of homelessness.
Pilot Shallow Rental	<b>√</b>	This is a pilot program and participants have already been selected, application period is closed.
Subsidy Program	<b>√</b>	Provides 18 months of rental subsidy (\$500/month) to 222 households.
(SRSP)	✓	OHS Regional Homeless Services provides light case management.
Home Safe	<b>√</b>	Services are provided Countywide. Referrals into program can be made through County's Adult
		Protective Services hotline 1-800-799-7233
	<b>√</b>	HSEC-OHS in partnership with HHSA Aging and Independent Services (AIS) provides case management
		and housing support to older adults that have been referred through the Adult Protective Services (APS)
		hotline and are homeless or at risk of becoming homeless.
Magnolia Safe	<b>√</b>	Safe Parking operated by County contractor Dreams for Change that offers overnight parking for people
Parking		experiencing homelessness with support services (housing navigation, meals, flexible funding)
	<b>√</b>	Primary service area is Unincorporated San Diego County and referrals are made by HSEC-OHS Regional
		Homeless Services who identify clients that meet the program criteria.





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includes tenant support, tenant and landlord education, conflict resolution, case management, system navigation, and connections to services.  City Heights Community Services is the lead contractor and subcontracts with SAY San Diego.  Referrals into program: CEPS Program San Diego — City Heights CDC  Housing Our Youth (HOY)  Assists youth (up to and including the age 24) with emergency housing, housing support, case management and permanent housing placement.  YMCA is the lead contractor in partnership with a consortium of six other youth service providers.  Referrals into program: Housing Our Youth   YMCA of San Diego County (ymcasd.org)  Three specialty C3 programs: C3Veterans(C3Vetc), C3Straight to Home (C3STH), C3Rentry Support (C3RES) that provide 12 months of comprehensive care coordination and housing assistance to people being released from jail or recently released to the community.  Referrals into program come from Probation, Parole, the Public Defender, and the Sheriff.  Three programs to support the LBGTQ+ community.  Capacity building program is administered by North County LGBTQ Center designed to increase awareness of special needs of the population. This program is available to homeless services providers only.  Enhanced services administered by The Center, North County LGBTQ Center and Vista Community Clinic include linkages to health care services, transition-related healthcare, HIV and STD services, family of choice reunification, mediation, and supportive employment. These customized services are designed to enhance and complement already existing services being received by people that identify as LGBTQ+ Innovative housing program is administered by The Center include housing and supports such as roommate and shared housing matches, linkages to host homes and other safe living situations, mediation services, problem solving, conflict resolution, family of choice reunification, temporary housing, case management, security and utility deposits, move-in assistance, housing navigation, referral	HSEC-OHS Contracted Programs				
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roommate and shared housing matches, linkages to host homes and other safe living situations, mediation services, problem solving, conflict resolution, family of choice reunification, temporary housing, case management, security and utility deposits, move-in assistance, housing navigation, referral to eviction prevention services.  ✓ Referrals can be made directly to providers: The Center: The San Diego LGBT Community Center (thecentersd.org) North County LGBTQ Center: North County LGBTQ Resource Center   Oceanside, CA (ncresourcecenter.org) Vista Community Clinic: VCC   Quality Healthcare for All (vistacommunityclinic.org)  Domestic Violence Shelter-Based Program ✓ County supports domestic violence shelter providers across San Diego County for survivors of Domestic Violence that provide information, referrals, linkages to services and shelter beds.  ✓ Referrals to programs can be made to DV Hotline: 1-800-799-7233  Building Partnerships Program ✓ Contractor is Pallet Shelter  Contractor is Pallet Shelter			enhance and complement already existing services being received by people that identify as LGBTQ+		
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referral to eviction prevention services.  Referrals can be made directly to providers: The Center: The San Diego LGBT Community Center (thecentersd.org) North County LGBTQ Center: North County LGBTQ Resource Center   Oceanside, CA (ncresourcecenter.org) Vista Community Clinic: VCC   Quality Healthcare for All (vistacommunityclinic.org)  Domestic Violence Shelter-Based Program  County supports domestic violence shelter providers across San Diego County for survivors of Domestic Violence that provide information, referrals, linkages to services and shelter beds. Referrals to programs can be made to DV Hotline: 1-800-799-7233  HSEC-OHS grant program for private entities that can apply for grant opportunity to purchase sleeping cabins and set up as emergency shelters on their private properties.  Contractor is Pallet Shelter			mediation services, problem solving, conflict resolution, family of choice reunification, temporary		
Referrals can be made directly to providers:  The Center: The San Diego LGBT Community Center (thecentersd.org)  North County LGBTQ Center: North County LGBTQ Resource Center   Oceanside, CA  (ncresourcecenter.org)  Vista Community Clinic: VCC   Quality Healthcare for All (vistacommunityclinic.org)  Domestic Violence Shelter-Based Program  ✓ County supports domestic violence shelter providers across San Diego County for survivors of Domestic Violence that provide information, referrals, linkages to services and shelter beds.  Referrals to programs can be made to DV Hotline: 1-800-799-7233  Building Partnerships Program  ✓ Contractor is Pallet Shelter  Contractor is Pallet Shelter			housing, case management, security and utility deposits, move-in assistance, housing navigation,		
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North County LGBTQ Center: North County LGBTQ Resource Center   Oceanside, CA (ncresourcecenter.org) Vista Community Clinic: VCC   Quality Healthcare for All (vistacommunityclinic.org)  Domestic Violence Shelter-Based Program ✓ County supports domestic violence shelter providers across San Diego County for survivors of Domestic Violence that provide information, referrals, linkages to services and shelter beds.  Referrals to programs can be made to DV Hotline: 1-800-799-7233  Building Partnerships Program ✓ Contractor is Pallet Shelter  North County LGBTQ Resource Center   Oceanside, CA (ncresourcecenter.org) Vista Community Clinic: VCC   Quality Healthcare for All (vistacommunityclinic.org)  County supports domestic violence shelter providers across San Diego County for survivors of Domestic Violence that provide information, referrals, linkages to services and shelter beds.  Referrals to programs can be made to DV Hotline: 1-800-799-7233  HSEC-OHS grant program for private entities that can apply for grant opportunity to purchase sleeping cabins and set up as emergency shelters on their private properties.  ✓ Contractor is Pallet Shelter		✓	Referrals can be made directly to providers:		
\(\text{(ncresourcecenter.org)}\) \(\text{Vista Community Clinic: \(\text{VCC}\) \(\text{Quality Healthcare for All (vistacommunityclinic.org)}\) \(\text{Domestic Violence}\) \(\text{Vounty supports domestic violence shelter providers across San Diego County for survivors of Domestic Violence that provide information, referrals, linkages to services and shelter beds. \(\text{Program}\) \(\text{Velocity Referrals to programs can be made to DV Hotline: 1-800-799-7233}\) \(\text{Building}\) \(\text{Violence that provide information, referrals, linkages to services and shelter beds.}\) \(\text{Program HSEC-OHS grant program for private entities that can apply for grant opportunity to purchase sleeping cabins and set up as emergency shelters on their private properties.}\(\text{Vountractor is Pallet Shelter}\)			The Center: The San Diego LGBT Community Center (thecentersd.org)		
Vista Community Clinic: VCC   Quality Healthcare for All (vistacommunityclinic.org)  Domestic Violence Shelter-Based Program  Violence that provide information, referrals, linkages to services and shelter beds.  Referrals to programs can be made to DV Hotline: 1-800-799-7233  Building Partnerships Program  Vista Community Clinic: VCC   Quality Healthcare for All (vistacommunityclinic.org)  Violence that provide information, referrals, linkages to services and shelter beds.  Referrals to programs can be made to DV Hotline: 1-800-799-7233  HSEC-OHS grant program for private entities that can apply for grant opportunity to purchase sleeping cabins and set up as emergency shelters on their private properties.  ✓ Contractor is Pallet Shelter			North County LGBTQ Center: North County LGBTQ Resource Center   Oceanside, CA		
Domestic Violence Shelter-Based Program  Violence that provide information, referrals, linkages to services and shelter beds.  Referrals to programs can be made to DV Hotline: 1-800-799-7233  HSEC-OHS grant program for private entities that can apply for grant opportunity to purchase sleeping cabins and set up as emergency shelters on their private properties.  ✓ Contractor is Pallet Shelter			(ncresourcecenter.org)		
Shelter-Based  Violence that provide information, referrals, linkages to services and shelter beds.  Program  Referrals to programs can be made to DV Hotline: 1-800-799-7233  Building  Partnerships  Partnerships  Program  Violence that provide information, referrals, linkages to services and shelter beds.  HSEC-OHS grant program for private entities that can apply for grant opportunity to purchase sleeping cabins and set up as emergency shelters on their private properties.  ✓ Contractor is Pallet Shelter			Vista Community Clinic: VCC   Quality Healthcare for All (vistacommunityclinic.org)		
Program  ✓ Referrals to programs can be made to DV Hotline: 1-800-799-7233  Building  HSEC-OHS grant program for private entities that can apply for grant opportunity to purchase sleeping cabins and set up as emergency shelters on their private properties.  ✓ Contractor is Pallet Shelter	Domestic Violence	✓	County supports domestic violence shelter providers across San Diego County for survivors of Domestic		
Building  HSEC-OHS grant program for private entities that can apply for grant opportunity to purchase sleeping cabins and set up as emergency shelters on their private properties.  Program  Contractor is Pallet Shelter	Shelter-Based		Violence that provide information, referrals, linkages to services and shelter beds.		
Partnerships cabins and set up as emergency shelters on their private properties.  ✓ Contractor is Pallet Shelter	Program	✓	Referrals to programs can be made to DV Hotline: 1-800-799-7233		
Partnerships cabins and set up as emergency shelters on their private properties.  ✓ Contractor is Pallet Shelter	Building	<b>√</b>	· ·		
Program ✓ Contractor is Pallet Shelter	Partnerships				
	Program	✓			
		✓	To apply for time limited grant opportunity: HSEC-OHS@sdcounty.ca.gov		